

## When Reporting a Claim, Potential Claim, or a Disciplinary Investigation or Action...

MAIL TO:

**LawyerCare® Claims Department  
ProAssurance Companies  
2600 Professionals Drive  
Okemos, MI 48864**

FAX TO:

**517/349-8978**

TELEPHONE:

**800/292-1036 (toll-free)  
517/349-6500**

*Please refer to your policy for requirements and specifics on reporting a claim, potential claim, or a disciplinary investigation or action.*

## **PRIVACY POLICY**

ProAssurance Corporation and its affiliate companies (collectively “ProAssurance”) have adopted this Privacy Policy effective January 1, 2002.

### **Our Commitment to Our Clients: We Respect Your Privacy**

ProAssurance values you as a client, and we respect your privacy. We are committed to protecting your nonpublic, personal information and to maintaining appropriate safeguards in our data systems to prevent unauthorized access to information stored there.

### **Types of Information We Collect**

ProAssurance will obtain personal information about our customers (including individuals who submit applications for coverage) in the normal course of conducting our business affairs. This information may include such items as names, postal and electronic addresses, telephone numbers, Social Security and Taxpayer Identification Numbers, and professional license numbers, as well as information pertaining to your claims history and licensing or disciplinary actions. Such information may be obtained from applications and other forms submitted by you, from peer reviews conducted as a normal part of business activity, from licensing or regulatory entities, and from handling the defense of any claims in which you are a party.

### **How We Use Your Information**

ProAssurance restricts access to personal information to those employees or third parties who need that information in order to provide products or services you expect from a leader in the professional liability insurance industry. We will not disclose personal information to any non-affiliated third parties without your prior authorization, except as necessary to conduct our business or as permitted or required by law. We will never disclose your personal information for promotional purposes, and we do not sell your information to third parties.

### **Internet Privacy and Security**

You may wish to exchange information with us by e-mail. E-mail is not a secure medium, and information exchanged via e-mail may be intercepted by third parties. Please consider your security before submitting personal information on the internet.

### **For More Information**

The ProAssurance website ([www.proassurance.com](http://www.proassurance.com)) provides additional information about our company and offers you the opportunity to communicate information or request products or services. This Privacy Policy is also available on the website. A password is required to access secure website areas.